

VOTING CATEGORIES

Accommodations (Hotels/Timeshares/Rentals)

Large >50 rooms

Employee of the Year

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the resort. Nominee is productive, exhibits commitment to quality in carrying out job responsibilities and is an asset to the department. Nominee has received numerous positive customer comments and displays exemplary service skills. Nominee takes initiative and carries out additional responsibilities beyond regular job assignments. Nominee has displayed exceptional punctuality and dependability. Nominee portrays an excellent attitude towards work responsibilities, co-workers, and customers and serves as a role model for others.

Supervisor of the Year

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the resort. This award is given to the individual who has shown outstanding leadership skills and is an inspiration to his subordinates and peers alike. Is an excellent communicator, shows concern for staff well-being. Encourages team work, trains and coaches his staff. Communicates goals and expectations clearly and holds staff accountable.

Departmental Manager of the year

(maximum 3 nominations)

Category is open to persons working for more than one year in the current position at the resort. This award recognizes departmental managers working in the hospitality industry who have shown outstanding leadership, management and commitment to the resort. The award is given to the individual displaying the management, leadership and communications skills that exceed expectations with regards to managing a department within a large property at the highest levels of excellence. Encourages professional growth and initiates and implements ideas for good team building. Nominee has excellent work ethic and exhibits accountability for his/her actions and those of the department. Excellent communicator. Well respected by peers and staff. Innovative and creative.

Small <50 rooms

Employee of the Year

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the hotel. Nominee is productive, exhibits commitment to quality in carrying out job responsibilities and is an asset to the department. Nominee has received numerous positive customer comments and displays exemplary service skills. Nominee takes initiative and carries out additional responsibilities beyond regular job assignments. Nominee has displayed exceptional punctuality and dependability. Nominee portrays an excellent attitude toward work responsibilities, co-workers, and customers and serves as a role model for others.

Manager/Supervisor of the Year

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the resort. This award is given to the individual who has shown outstanding leadership skills and is an inspiration to his subordinates and peers alike. Is an excellent communicator. Shows concern for staff well-being. Encourages professional growth and initiates and implements ideas for good team building. Nominee has excellent work ethic and exhibits accountability for his/her actions and those of the department. Excellent communicator. Well respected by peers and staff. Innovative and creative.

Timeshare**Timeshare Sales Executive of the Year**

(maximum 3 nominations)

Category is open to persons working for more than one year in the current position at the resort. A sales professional who has achieved record sales in the past 12-18 months. Nominee has good client management skills. Nominee has gone above and beyond the call of duty to secure business, while still ensuring that all company policies & procedures are adhered to. The Sales Person of the Year is ambitious, ethical, results-driven and dynamic, with the numbers to back up his/her title.

Restaurants (Kitchen and Restaurant)**Employee of the Year**

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the food and beverage establishment. Nominee is productive, exhibits commitment to quality in carrying out job responsibilities and is an asset to the establishment. Nominee has received numerous positive customer comments and displays exemplary service skills. Nominee takes initiative and carries out additional responsibilities beyond regular job assignments. Nominee has displayed exceptional punctuality and dependability. Nominee portrays an excellent attitude toward work responsibilities, co-workers, and customers and serves as a role model for others.

Manager/Supervisor of the Year

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the food and beverage establishment. This award is given to the individual who has shown outstanding leadership skills and is an inspiration to his subordinates and peers alike. Is an excellent communicator. Shows concern for staff well-being. Encourages professional growth and initiates and implements ideas for good team building. Nominee has excellent work ethic and exhibits accountability for his/her actions and those of the department. Excellent communicator. Well respected by peers and staff. Innovative and creative.

Restaurateur of the Year

(maximum 3 nominations)

Category is open to persons working for more than one year in the current position at the food and beverage establishment. This award recognizes chefs/restaurateurs who have shown commitment to St. Maarten's tourism development through outstanding management, innovative products, customer service, marketing, performance and leadership. Nominee must demonstrate exemplary standards of excellence and serve as an inspiration to other food professionals. Must show originality, quality and

service to customers. Must be actively engaged in St. Maarten's foodservice industry for a minimum of the past three consecutive years.

Trade

Rookie of the Year

(maximum 3 nominations)

Category is open to persons working for more than one year in the current position at the company. The purpose of the Rookie of the Year Award is to recognize and distinguish a person who is new to the industry who has, in the past year, shown outstanding performance in his/her current position. Demonstrates effective collegial interactions when facing new or difficult tasks. Brings new and fresh ideas from a different sector.

Employee of the Year

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the company. Nominee is productive, exhibits commitment to quality in carrying out job responsibilities and is an asset to the department/company. Nominee has received numerous positive customer comments and displays exemplary service skills. Nominee takes initiative and carries out additional responsibilities beyond regular job assignments. Nominee has displayed exceptional punctuality and dependability. Nominee portrays an excellent attitude toward work responsibilities, co-workers, and customers and serves as a role model for others.

Supervisor of the Year

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the company. This award is given to an individual who has shown outstanding leadership skills and is an inspiration to his subordinates and peers alike. Is an excellent communicator. Shows concern for staff well-being. Encourages team work, trains and coaches his staff. Communicates goals and expectations clearly and holds staff accountable.

Manager of the Year

(maximum 3 nominations)

Category is open to persons working for more than one year in the current position at the company. This award recognizes managers working in the trade industry who have shown outstanding leadership, management and commitment. The award is given to the individual displaying the management, leadership and communications skills that exceed expectations with regard to managing a department. Encourages professional growth and initiates and implements ideas for good team building. Nominee has excellent work ethic and exhibits accountability for his/her actions and those of the department. Excellent communicator. Well respected by peers and staff. Innovative and creative.

Sales person of the year

(maximum 5 nominations)

Category is open to persons working for more than one year in the current position at the company. Customer service in the tourism industry is crucial. Nobody exemplifies it better than salespersons. They are truly on the front lines of customer service. Nominee is an outstanding employee who has helped in making your company prosper. This individual should be a dedicated employee who views sales as a

career and not just a day-to-day job. He or she should also be highly “motivated, excel at their craft, goes beyond expectations, ambitious and pleasant personality excellent communication skills, and numerous other attributes that contribute significantly to the company’s success.

Other

Outstanding Community Service Achievement (organizations or individuals) (maximum 3 nominations)

This award was developed to honor persons and individual organizations who have made significant contributions to their community and youth initiatives through their time, actions, talents and dedication (outside any volunteer work done for their employer). The honoree selected should serve as a role model for compassion and service and should be striving to make the world a better place. They should have a passion for selflessly helping others in their community.

NON-VOTING CATEGORIES

Best Educational Innovation

(maximum 3 nominations)

This award is presented to the individual/organization who has contributed to the educational process by introducing and implementing innovative and revolutionary ideas. These innovations can be found in areas of curriculum, technological innovations, teaching and infrastructure.

Public Media Award

(maximum 3 nominations)

This award is presented to the local media entity that is innovative, locally-focused, and effectively impacts the Tourism industry via press coverage, promotions and marketing, outreach, ratings, and/or other means. Nominee must exhibit impartial and accurate dissemination of information to the community for educational purposes and further development for all. Honoree also displays superior fact checking skills, accuracy in the production of the news and is an advocate of transparency and accountability. All media entities regardless of size, with the exception of social media, may compete in this category.

Outstanding Environmental Achievement

(maximum 3 nominations)

This award recognizes outstanding environmental programs by individuals, groups or businesses that aim to protect our environment by conserving resources, protecting natural environments, increasing public awareness of environmental issues and inspiring personal action. Honoree has a track record of successfully implemented environmental programs.

Most Innovative Product/Idea/service

(maximum 3 nominations)

This award is presented to the individual/organization/company that is based in St. Maarten, who has created and innovative product/idea/service that has contributed to improving the quality of life on St Maarten. In addition the innovation has contributed to the image of the island, the level of service, increased efficiency, promoted sustainability preserved the environment and/or created jobs.